

Company Profile

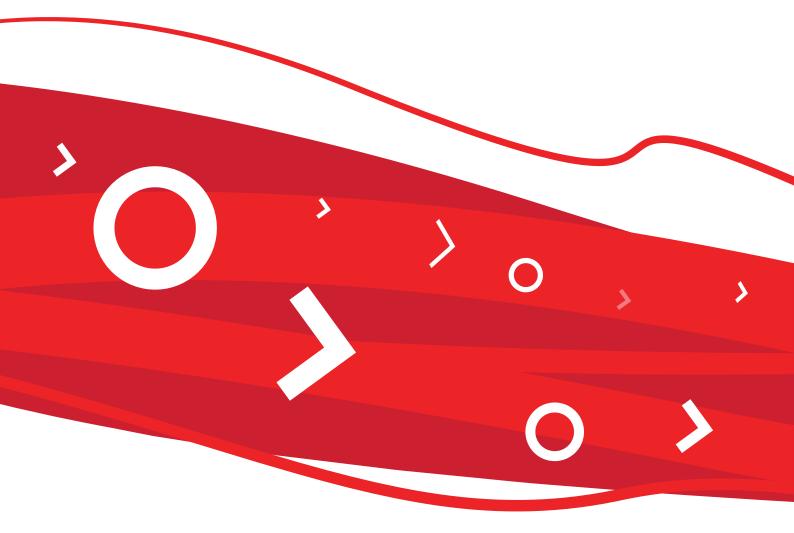


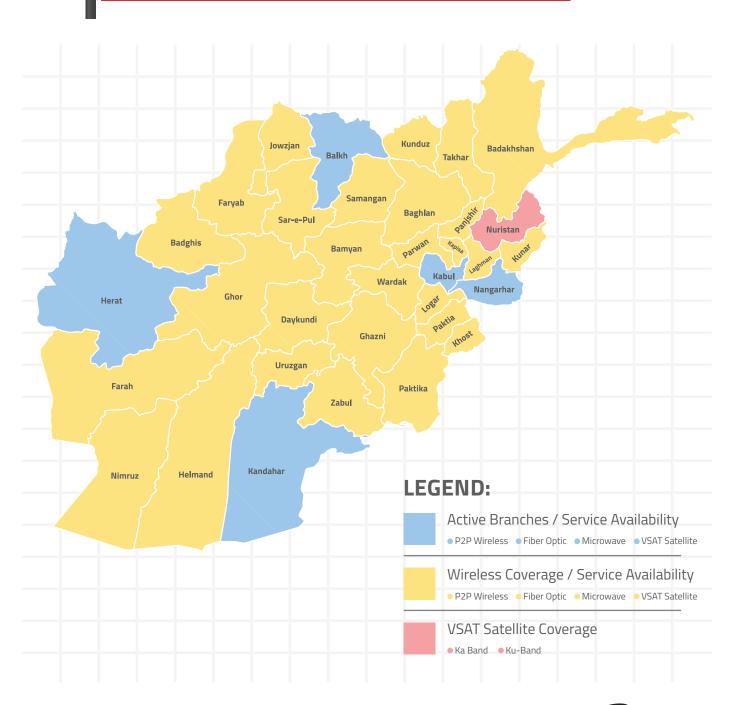


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UAT Afghanistan Coverage Area





About UA Telecom

We are the largest Internet Service Provider and the leader in the telecommunications market.

Headquartered in Silicon Valley California, USA and sub-offices in various cities of Afghanistan operating since March, 2009. UA Telecom, a private company, is a leading provider of telecommunications (Wireless Internet, Fiber Optic Internet, Microwave Internet and VSAT Satellite Internet) and Technology Services, Broadband, IT Consultancy, ICT Services, Network Infrastructure, Server Solutions and related businesses services in USA, Afghanistan, the Middle East and other emerging markets. Through strategic investments and long standing partnerships, UA Telecom continues to deliver best of breed, consumer-oriented services, and is committed to embracing today's convergent technology world where modes of communication and information are perpetually adapting to the demands of citizens, societies and technology itself. UA Telecom, through its huge number of shareholding in Afghanistan market, is the largest provider of telecommunications services. UA Telecom and its subsidiaries offer a wide range of services to approximately to all national and international NGOs, businesses, military camps and residential in Afghanistan.





The Wireless, Fiber Optic, Microwave and Satellite internet services of UA Telecom covers more than 85% and 98%, respectively, of Afghanistan's population/provinces and is supported by a vast fiber network that is unmatched in the region. UA Telecom, through its corporate customers, recently acquired significant capacity of 100Gbps+ bandwidth, and today enjoys an enviable position so far as its ability to rollout next generation networks offering enhanced coverage, capacity and resilience. This additional spectrum, together with UA Telecom's infrastructure and fiber network, allows the delivery of even faster speeds and a richer data experience to meet today's consumer and business demands.

UA Telecom also provides data communication, databases, trade with specialized equipment, consultancy, service of information systems, software development, training, and maintains a leadership position in the provision of DSL, and fiber access. Telecom International, a wholly owned company that provides the full range of Internet, data, infrastructure and ICT services in USA, Afghanistan and the Middle East also provides IT consulting, telecommunications product and software services, as well as operating CRM systems, directory services and call centers. In the information/technology services and corporate UA Telecom remains the predominant choice for a one stop technology shop for enterprises and government entities, as well as small or large businesses. UA Telecom provides a technology platform for local and international customer by pursuing innovation and synergies, delivering a premium customer experience and cultivating solid alliances in the territories we operate, UA Telecom is set to continue on its trajectory of growth and value creation for its shareholders, as well as its longstanding contributions to the communities it proudly serves.

Finally, the core team, which consists of professionals with a vast technical experience and expertise, sets the goals more clear and achievable for the company. We offer a full range of IT and telecommunications services that enable you to bridge the gap between your IT and Business objectives. Backed by proven experience and vast expertise, we enable you to leverage emerging technologies to your advantage, helping you improve business processes and achieve business goals.



Who We Are?

Our Vision



We hope to maintain our high level of quality services so that we can be the best and preferred Internet service provider in Afghanistan, we have a quality policy, which is about achieving sustained services that consistently satisfy the needs and expectations of our customers.

Our Mission



We want to surpass the needs and expectations of all our customers by providing reliable services with readily available customer support. This also means that we want to provide complete, high-quality Internet solutions to all of our customers by incorporating sensible and cost-effective technologies.

Objective



To maintain and provide the fastest and most reliable internet services in Afghanistan. Our team of customer-oriented, experienced staff helps us complete our vision and mission. Our staff are dedicated to quality in their work.



Our Partners



Ch*IdFund























CEO Message

Our company is a leading international provider of the best communications services. We are dedicated to helping our customers to find perfect solutions and bring high quality services. We can give you much more than other companies do because our services are aimed at satisfying our customers' needs.



Ahmad Zia Eshan
CEO & Co-Founder UA Telecom



Our Services



PTP Wireless
Internet Services



Microwave Internet Services



VSAT Satellite
Internet Services



Fiber Optic Internet Services



PTP Wireless

UA Telecom wireless services covers Kabul, Herat, Mazar-e-Sharif, Jalalabad, Kandahar & major cities of Afghanistan. Providing Fiber Internet services and satellite Internet services through wireless coverage. Packages on customer's demand to fulfill their organizational core network requirements with connecting of multiple users' in the network.

UA Telecom delivers fast, secure and reliable Fiber Internet services, Fiber+Fiber Internet services, Fiber+Satellite Internet services and satellite Internet services through wireless platform to the end users. Our backup systems which are through Fiber and satellite Internet services in wireless platform maintains 99% uptime guarantee SLA which, make us the best Internet services provider in Afghanistan. UA Telecom offers different backup system on different packages according to client's core network requirement.

Enterprises are looking for ways to streamline the organization and provide remote locations not only the same level of access, but identical support for business critical applications. They require a highly reliable global infrastructure, with remote locations that operate on a par with the main offices. They're looking for:



Value Added Services:

- High-speed connections and central management of the network.
- 24/7 network availability
- High performance delivery of voice and video as well as data
- Two-way transmission to support interactive communications
- A small equipment footprint



PTP Wireless Coverage Area

Coverage in Kabul



Coverage in Jalalabad



Coverage in Herat



Coverage in Kandahar



Coverage in Mazar-e-Sharif





PTP Wireless Internet Packages

Enterprise Platinum

- No Installation Charges
- No equipment charges (On Free Lease)
- Full Duplex 100%
- SLA 99%
- Backup 100%
- Dedicated
- Point to Point Services
- Unlimited Upload & Download
- 24/7 Online and Onsite Technical support

Enterprise Premium

- No Installation Charges
- No equipment charges (On Free Lease)
- Full Duplex 100%
- SLA 99%
- Backup 50%
- Dedicated
- Point to Point Services
- Unlimited Upload
 Download
- 24/7 Online and Onsite Technical support

Enterprise Economy

- No Installation Charges
- No equipment charges (On Free Lease)
- Full Duplex 100%
- SLA 99%
- Backup 25%
- Dedicated
- Point to Point Services
- Unlimited Upload & Download
- 24/7 Online and Onsite Technical support



Microwave Internet

As one of Afghanistan's leading providers of fixed wireless Internet services, UA Telecom can deliver robust, dependable and price-effective broadband solutions, with symmetrical or asymmetrical Internet connectivity, where others simply can't. Microwave Internet services are optimized for mission-critical applications like voice, video and cloud-heavy applications.

Why Fixed Microwave Internet Service?

Availability remote or rural area locations that lack fiber (FiOS), DSL or cable lines

can still enjoy high-speed Internet access via microwave signals.

microwave Internet service offer extremely low latency and speeds Signal

that surpass even fiber – making it perfect for cloud-heavy applications

or VoIP systems.

Guaranteed Symmetrical or asymmetrical bandwidth guaranteed by a Service Level bandwidth

Agreement (SLA) makes sure you get the Internet bandwidth you are

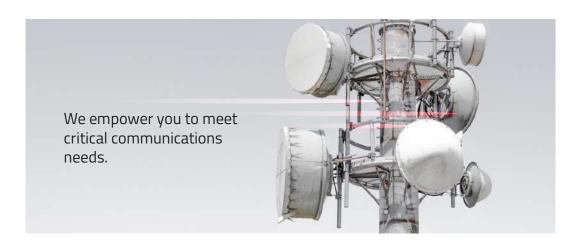
paying for.

24/7 Monitoring

Quality

Symmetrical or asymmetrical bandwidth guaranteed by a Service Level Agreement (SLA) makes sure you get the Internet bandwidth you are

and Support paying for.





VSAT Satellite

We know you conduct vital business operations in remote, isolated locations that require a reliable data network to monitor and control your assets. UA-Telecom delivers Satellite technology solutions (C-band, Ku-band & Ka-band) to meet bandwidth needs ranging from voice up to video and high-speed Internet in your remote offices all over Afghanistan.

UA Telecom takes pride in the research and development of new technologies and services, further opening the satellite market to a broad range of users and providing partners with fast and reliable services.

- Dedicated Networks
 - UA Telecom supports a wide variety of dedicated bandwidth solutions, from 18 Mbps downstream to 8.4 Mbps upstream to the smallest packages you require. And, since our networks are available in a variety of service levels and configurations, you can get exactly the bandwidth you need in the most cost effective manner.
- Shared Networks

 iDirect is the industry leader in satellite-based broadband access solutions delivering all the benefits of high speed IP networking beyond the constraints of traditional landline networks. Developed specifically to meet the communication needs of satellite customers, iDirect powered networks deliver the speed, performance and flexibility to fulfill the most demanding requirements of today's end users.

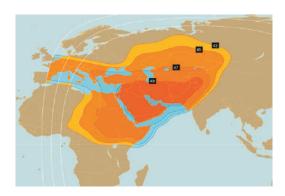


- Unlimited
- Ku-Band
- Dedicated
- Ka-Band
- C-Band



Satellite Internet Coverage Beam

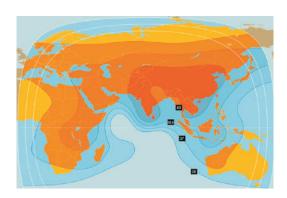
Ku-band Satellite Coverage Beams



Ka-band Satellite Coverage Beams



C-band Satellite Coverage Beams





iDirect Evolution®

Evolution X3:

`tEvolution X3 is the next-generation satellite router featuring iDirect's highly efficient implementation of the DVB-S2 standard. The Evolution® X3 Satellite

Router is ideally suited for broadband requirements such as Internet and VPN access to enterprise networks, as well as real-time VoIP and video conferencing.



iDirect - Evolution® X3 Satellite Router

Evolution X5:

The Evolution X5 features dual-mode operation of DVB-S2/ACM or iNFINITI® TDM on the outbound and deterministic TDMA on the inbound.

With fast processing capabilities, the X5 supports high-speed, high-efficiency applications such as enterprise connectivity, mobile cellular, maritime and other mobile applications.



iDirect - Evolution® X5 Satellite Router





VSAT Satellite Internet Packages

Enterprise Unlimited

- Installation Charges: depends on location
- Equipment charges: (On Lease)
- Full Duplex 100%
- SLA 98%
- Shared 1:3
- Unlimited Upload & Download
- 24/7 Online and Onsite Technical support

Enterprise Dedicated

- Installation Charges: depends on location
- Equipment charges: (On Lease)
- Full Duplex 100%
- SLA 99%
- Dedicated
- Unlimited Upload
 & Download
- 24/7 Online and Onsite Technical support

Enterprise Ka-band

- Installation Charges: depends on location
- Equipment charges: (On Lease)
- Full Duplex 100%
- SLA 99%
- Shared 1:3
- Limited Upload & Download
- 24/7 Online and Onsite Technical support



Fiber Optic

What is Fiber Optic High Speed Internet?

Fiber Optic communication is a method of transmitting information from one place to another by sending pulses of light through an optical fiber. These fibers are as thin as human hair and can easily carry digital information over long distances. Fiber optics are the fastest form of broadband technology available today and we offer commercial grade, symmetrical-type bandwidth that makes an excellent choice for businesses looking to optimize their performance.

Benefits of Fiber Optic Internet;

Transfer large amounts of data quickly – Fiber Optic internet is the fastest internet available and because of this you can transfer large amounts of data quickly and seamlessly. Symmetrical bandwidth allows for much longer transmission distances, and high signal rates at the speed of light

Reliable

Network is deployed in regional rings with each region capable of operating independently.

Dedicated

Bandwidth is dedicated and not shared, meaning that customers have a private connection and won't be negatively impacted by other user's traffic

Secure

Fiber is the most secure network. Fiber-optic cables are made out of glass and if someone attempts to tap a cable, there is a high chance the glass will break. Additionally, electromagnetic signals are not radiated by fiber optic cables, meaning they do not transmit electricity. These features make data nearly impossible to be intercepted, leaving your information safe and secure.



Fiber Optic

UA Telecom's Fiber Optic Internet

UA Telecom organized the construction of a fiber optic network from different neighborhood countries of Afghanistan, fiber optics cable was installed throughout the major cities of the country. With the development of this fiber optic line, the entire major cities of Afghanistan will benefit from the unlimited reach of electronic communications. Companies seeking advanced telecommunication solutions to reach the world will take advantage of UA Telecom Fiber Optic capabilities.

As a regional telecommunications company, UA Telecom is directly involved with the local communities it serves on many levels and is committed to the growth and prosperity of the economy. UA Telecom has developed a local communications infrastructure that includes a build out of the fiber network throughout the greater Herat, Mazar, Kabul & Kandahar areas. This network will ensure that the Country enjoys access to broadband technology for voice, data and video communication for many years to come...a major element in attracting and retaining strong and healthy business interests.

Features of UA Telecom Fiber Optic Internet:

- Dynamic or static IP address
- Access to wireless internet
- Professional on-site installation which is free in most cases
- Live, Local Tech Support





Hotspot Internet

UA Telecom offer highly secure, fast & reliable Wi-Fi based hotspots Internet services through the industry's highest standard wireless AP's providing network and/or Internet access to mobiles, laptop, smart devices typically located in public locations where you can take your laptop or other device and wirelessly connects to the Internet.

Enjoying fast & incredible Internet speed on the go with UA Telecom hotspot services. Our hotspot coverage areas include shopping malls, universities, residential areas, health care centers and trade centers. By having membership contract with UA Telecom you will have user & password access and enjoy utilizing high quality of Internet services. Hotspot Internet packages on users demand (POD) that covers your requirements, stay connected with your businesses, friends and families at all times.

Benefits of UA Telecom Hotspot Solutions:

- No additional devices require.
- No delay installation.
- No device charges.
- Easy payment (PayPal, Online Transfer, Cheque and cash).
- Registered personal User ID & Password.
- Use any time and place under the coverage area.
- Online & Onsite 24/7 support.





Service Level Agreement

HIGH BRANDED EQUIPMENT:

In our effort to ensure the finest service for our customers, we decided to work with best. Our wireless services are provided by Microwave and VSAT Satellite Internet by iDirect.

ELECTRICAL SUPPLY:

Protected high voltage power supply feeding two separate power transformers Power supply redundancy up to customer rack Back-up generators, sun solar and redundant UPS systems Double DC power feed for equipment A+B Electro-mechanical SLA is 99,999%

MONITORING & CONTROL SYSTEM:

Same as our 24/7 online and on-site technical support we have our 24/7 system health monitoring team which will detect any issue with any of our equipment or any other source that will affect our service and will take required action in order to resolve it by informing our valued customers 72 hours prior to maintenance of affected service.





Service Level Agreement

FULLY REDUNDANT PLATFORM:

Reliability and business continuity are the key words in UA Telecom daily routine. To ensure both, all cloud components used are implemented in a redundant setup. Our architecture leads any hardware failure of any network component to minimal impact on your virtual server. In case of hardware failure, our cloud platform will simply restart your server on a different machine - without human intervention.

ONSITE SUPPORT:

Our highly trained IT – personnel is always there for our client's infrastructure. A premium support plan is offered accordingly:

FEATURES INCLUDED:



24x365 UA Telecom's technical staff onsite, a minimum of 3 certified engineers on-site data centers at all times



Extensive trouble-shooting experience



Communication both in Dari, Pashto and English





Value Added Services

WHY CHOOSE US:

When you have a need to connect yourself or your business to the Internet at speeds that others can't deliver or can deliver at a price that seems way "over the top", then think of UA Telecom. We routinely deliver the "difficult" and usually can resolve the "impossible".

Best Speed



Instant Installation & Setup



Multi-Routes Backup



Dedicated Connection



Speed On Demand



24/7 Customer Support





International & National Offices



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43124 Christy Street, Fremont CA 94538, California, United States



Kandahar

Flat #507, 5th Floor, Muslim Eshaq Market, Shahidan Square, Kandahar – Afghanistan.



Mazar-e-Sharif

Flat #607 & 608, 6th floor,
Block C, Barrat Market,
Mazar-e-Sharif – Afghanistan



Kabul - HQ

H#-143, Esmat Muslim-St, 3rd Lane, Shar-e-Naw, Kabul Afghanistan



Jalalabad

3rd Floor, Block B, Spinghar Tower, Talashi Square Jalalabad – Afghanistan.



Herat

APT No. 9, 6th Floor,
Brotheran Building, Kach
Street, 29 Hamal Square,
Herat - Afghanistan



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